

Customer Feedback

It provides excellent information to help you look for work especially if you have never been unemployed before. I always walked from one job into another, and it was the first time I have had to use these services and was pleasantly surprised by the MyWorkSearch site which I thought was an excellent, informative and useful tool. I hope my comments help in some way to publicise what a good site it is.

Sharon Powell

MyWorkSearch focussed the searches I was making and helped me re-vamp my CV, making it have much more immediate impact. The CV blueprints were very helpful, and the way the searches are organised help me concentrate my search. I was very impressed with the facilities and opportunities provided by MyWorkSearch, a very useful tool.

Andrew Hoggart

I have happily managed to find a position and feel that MyWorkSearch helped me as it crystallised my way of searching and I made great use of the job search boards etc. I would certainly recommend your company to people who are looking for work and should I be unfortunate again to be in the jobs market, would definitely use your company again.

Ken Pratt

MyWorkSearch helped me focus my time and energies and made me realise that whilst I was not employed my job was getting a job. I found the site very easy to use and extremely helpful. I have recommended it to a number of other people.

Glen Perkins

I did find the MyWorkSearch site was very helpful with all of the reports provided when you keyed in all your personal data. I also found all the contacts for the different companies and recruitment agencies very helpful. When I had a look at the overall detail across the site I thought it looked a very useful tool and I would use this if I was to be unemployed again.

Chris Ramsbottom

I enjoyed using your web site and found it informative, supportive and instructional. I liked the way the site progressed individuals to realise their potentials, skills and available abilities and also ensured development of new skills. I enjoyed watching the instructional videos. Thanks again for your help.

Graham Old

I'm pleased to be able to say that I have found a full time job. I admit that MyWorkSearch did help me - I did the modules about interviews and found that it gave me more confidence in the interview which led to my new employment. I have recommended your site to all my friends who are currently unemployed - keep up the good work.

Paul Dickens

MyWorkSearch has kept me more organised, keeping all my job applications and web searches in one place.

David Williams

From the moment I started using MyWorkSearch, I felt excited that it would help build confidence to explore different work sectors (important as I had been made redundant and needed some confidence building support). It helped me think through my skills and review some of my weak areas. It was easy to use and I enjoyed using it as a tool in getting me back into work.

Anna Robson

CV builder was a great help to me. It took my lengthy 4 page CV down to two pages and structured it. Within two weeks of building a new CV and sending out to potential applications, I had secured a job and started this Monday just gone. Needless to say I can only praise the service. Thank you. It really did make a difference.

Steve Cartwright

MyWorkSearch is the best job search tool in the market. I find it very useful in accessing many jobs online and in regional and national newspapers. MyWorkSearch is a full time job in itself and there is so much variety and it takes away boredom and instils confidence in a job seeker. I like the interview skills advice it gives a job seeker. MyWorkSearch is simply the best tool for a job seeker.

Mansour Nassirudeen

MyWorkSearch gave me the kick start that I needed.

Tracy Berkoff

Assistance with getting organised, helpful hints and tips which I may have overlooked otherwise or not thought of myself, and generally just good to have another useful outlet to use in the gruelling daily task of job hunting. I found the interview advice excellent. The tutorial videos were like having a personal coach. It made the information more alive and was so much easier to absorb the information than reading a document.

Mary Toolan

MyWorkSearch automatically gave me regular updates and full information about new vacancies.

Janet Leggate

MyWorkSearch gave me tips on how to be more effective in job hunting and get more organised.

Dominic Mkandawire

Provided help and knowledge about interview techniques, helped keep track of my contacts and searches and kept me motivated.

Wendy Hacking

With MyWorkSearch I was able to target jobs to match my skills and background. I have now found full time employment, that fits my background to a tee, coupled with the fact that I am 64 years of age, it proves that there are opportunities out there if you are prepared to look for them.

Eric Duncan

MyWorkSearch provides me with current and relevant assistance in all aspects of job searching. The site is easy to navigate around and ultimately the more I put in, the more I get back.

Lisa Rose

MyWorkSearch has provided organisation, focus, preparation, structure, and re energised my search. I have since found employment and MyWorkSearch certainly played a pivotal part in giving me a needed lift and focus to persevere with my search at a point when I was ready to give up. In the six months that I was unemployed I applied for nearly 300 jobs, received fewer than 50 replies and had just 12 interviews (some of which were 2nd and 3rd interviews). At a point when I was experiencing a largely indifferent response to my plight and my applications were being ignored, MyWorkSearch really did re-energise my thought processes and approach. MyWorkSearch is (when used properly) a fantastic tool that really does trigger the correct responses and prompts the user to fully take inventory of their skill sets and steers the user to more considered applications.

Robert Gair

I just wanted to say that the webinar was excellent!

Julie Stone

I made a fair use of the site, and the tools that helped me the most were the interviews videos, how to prepare myself, how to behave during an interview, and I believe that it really has helped me in getting my current job.

Julio Afonso

I have attended four Webinars, they are very good. I have learnt new things.

Muna Mohammed

I have found the webinars to be excellent, I most like the real life examples and the before and after approach. It is also obvious you speak with a great deal of relevant work experience from both sides of recruitment that adds to your credibility. The calendar view is an excellent addition to the tasks section and will be very useful, thank you.

Phil Williams

I found that the tutorials were very useful and by following the suggestions I feel that I now have a very good CV that has, if not achieved me the exact position that I was looking for, it did secure me sufficient interest to get quite a number of interviews and I eventually secured my current position. I particularly liked the step by step build up of information that eventually leads you to a full time job seeking point where I think most people will find something to suit them even if not in their qualified profession but using their acquired skills.

Martyn Kemp

I really appreciate all that the MyWorkSearch site has offered and in just one location and would happily recommend its use to anyone else who is in need of help in finding work.

Simon Dillon

I just wanted to let you know that I thoroughly enjoyed the Webinar this morning. It was extremely interesting, informative and directional. And importantly, it held my attention for the duration.

Lyn Baird

I found the webinar really useful and the format was ideal for me to learn.

Peter Smith

I have taken advantage of any assistance that I can in my job search and, as with the networking webinar, I was doing some of the things but not all, so it was useful in terms of highlighting other things I could be doing. It is also nice to be able to share with others and know that you are not a 'non person' just because you are unemployed.

Glynis Peach

It's so easy to be organised with MyWorkSearch. Everything in the same place, useful search suggestions, the videos are all very relevant. This is an extremely useful service and one I have recommended to a couple of friends.

Fiona McCallion

I am very relieved and happy my career is now back on track, and I can now look forward. I will certainly recommend you to anyone I might come across who are unfortunately unemployed. Again thanks for your help and support along the way.

Michael Thornton

I found MyWorkSearch to be an excellent tool in assisting me with my search for work. I attended most of the webinars and gained much from Michael's presentations, putting his advice into practice gave me more confidence and structure in my job search at a time when I most needed it. Michael also answered individual questions thoroughly and offered more help if required. Happily I am once again employed and I am happy to recommend Michael and his services to others.

Lise Duma-Toros

Thank you for your support in the many different ways you offer. I am pleased to say that I have now been successful in obtaining a new job. One of the biggest problems I encountered during my search was, after over 14 years, how out of touch I had become in the jobs market (something you never find out when you are employed). Thank you again for your efforts to help me and many others who are in a similar position.

David Berry

Many thanks for today's Webinar on profile writing, which was very helpful indeed. As a very depressed former journalist, I logged out of the session feeling far more hopeful and positive than I have done for many months. It has given me a fresh perspective on how to 'sell' myself and I shall now sit down and re-write my profile and CV.

Christine Harding

I just wanted to thank you. After the webinar on the 11th, I had an interview on the 14th and got the job! After three months of unemployment and three and a half years of failed interviews, it can't be a coincidence, so thank you for the advice. I put several of your tips into practice, including deferring any discussion about salary expectations until an offer had been made.

Yacob Cajee

I have managed to secure a new role and was greatly helped by the services your systems offer.

Lynton Buxton

Thanks Michael! I found the webinar very interesting and useful and being interactive was also very helpful.

Hector Sikazwe

This was a fantastic webinar. Glad I attended.

Azhar Tarmahomed

MWS helped me think more positively about my achievements and skills, and the interview training tool really helped me to feel more confident ahead of my interviews, which I think was a really significant factor, because it allowed me to perform better. Thanks again for all your help.

Jo (Surname withheld as requested)

Thank you so much for all your help with my CV, it made a really big difference to my confidence in looking for a new job especially when I've been at the same place for 7 years. The CV builder was brilliant and the format and layout of the CV made it really easy for me to show off my skills and experience. Using the job finder, I got an interview on the first day and then the CV that I printed off the system and took to a top salon in Covent Garden got me a job offer there and then!

Kara

The webinar was excellent! I took notes all the way through and found myself turning each question as it was detailed by you into my own personal interview, replying as I would if it was a real interview. This is the first webinar I have ever taken part in and would recommend it to anyone before an interview.

Susan Fairbrother

Really appreciate your review you have no idea how difficult it is to get anybody to give construct advice on CV's. With all the support out there and available you would think it was easy! The webinars have been very useful and I have picked up a good few pointers - I have recommended your service to a number of people I have met.

Kevin Whiteley

Very interesting and effective session. Highly recommended.

Jose Luis Hernandez

Thank you for the online event yesterday. Found it most useful to get me back on track as have found after a few months the going has got very tough. Starting back in the routine today.

Robin Caig

Great presentation and very informative discussion. It certainly gave me more confidence in my job search.

Valerie Corrigan

The webinars are extremely useful, full of helpful information and advice, and as they are interactive, you have the opportunity to ask a question and get it answered by the presenter during the webinar. The follow-up is also excellent, and I appreciated being able to participate in webinars again at a later date to refresh my knowledge.

L Edgar

It has given me more confidence in the whole job hunting process, ie easy to understand videos, it is very thorough and nicely laid out. I feel accomplished when working through the job process tips. I feel it is a one stop place to do this. Other than that there are too many job advice websites out there but MyWorkSearch stands out above them all.

Adrian Barrett

At last, an easy one stop resource to find relevant executive jobs that match my skill set.

Jane Mawer

I have gained a lot of knowledge whilst being a member of MyWorkSearch and this has helped me in creating a good CV and also how to handle myself in an interview situation.

Darren Earle

Thanks for letting me access MyWorkSearch. Very useful and easy to use. The response was quick.

Bryan Finch

A good clear user friendly website – a good tool to finding employment.

Jennifer Ward

First impressions – that it is looking good and with our access to the Gold there is plenty of help and guidance on the site.

Tony Novotny

I have found this Presentation very useful. I have recently been made redundant and through the redundancy package I received a lot of support from Career Consultants with respect to interview techniques etc so I wasn't sure this seminar could add much to the information I had already received, but I am very glad to say that it did!

Siobhan (Surname withheld as requested)

Thank you I found the session very informative.

Jackie Bison

I enjoyed your webinar and am very impressed with MyWorkSearch as a value added outsourcing proposition.

Ian Diment

Webinars were a great idea giving hints and ideas.

Gill MacDonald

I reworked my cv after your webinars and got an interview immediately.

Joy Grundstrom

Simple to use, clear and sound basic advice.

Keith Lloyd

Good and enjoyable - could do with a bit more of this sort of thing. Interesting content.

Michelle Taylor

Jobcentre Plus Advisor Feedback

I think the service MyWorkSearch offers is great and will continue sending my customers your way.

Jobcentre Plus Advisor, Yorkshire

I have found the website very useful and very popular with many customers of different ages. I feel that the website sells itself to many because of the simple approach it has to the work search and the referral process as well. It has been very popular with the 25+ category and also with post graduates because it offers them a 24/7 service which they can access on their own terms, a sort of "online banking" approach. I also think that the module element to the site will be a huge success in terms of increasing confidence in customers at the interview stage.

Jobcentre Plus Advisor, Wales

I think the MyWorkSearch service is great, especially for those individuals who won't admit that they need some help. They can work away in their own time and space.

Jobcentre Plus Advisor, London

I really like the friendly and helpful attitude of the MyWorkSearch support team.

Jobcentre Plus Advisor, London

We use many different providers but I know that when a referral goes to MyWorkSearch I never have any problems.

Jobcentre Plus Advisor, London

My clients really like the fact that they can access the service 24 hours a day, 7 days a week.

Jobcentre Plus Advisor, London

100% recommend MyWorkSearch as a great solution for newly unemployed professionals.

Jobcentre Plus Advisor, London

As a busy advisor I find the MyWorkSearch referral system so much simpler and easier. My clients regularly find creating a good CV difficult. The MyWorkSearch CV Builder seems to make this a far easier and faster process. MyWorkSearch works well for those clients who are uncomfortable in group training courses as they can just get on with their training and job search activity from their home.

Jobcentre Plus Advisor, London

I thought I would pass on some feedback I received from a couple of customers re MyWorkSearch. Both were extremely impressed with the service offered and thought it an excellent tool in helping them secure employment. One also said she had looked into similar things herself but had proven extremely costly, so was really pleased that she could access so many sites with no financial outlay.

Jobcentre Plus Advisor, Midlands

Just to say I had a customer doing his stage 2 review (3 months unemployed) and he says he has found the website helpful and has helped him to be more affective in his job searching.

Jobcentre Plus Advisor, Midlands

Received exceptionally good feedback from the majority of customers referred to MyWorkSearch, including positive outcome of job applications (one customer managed to find 30 vacancies in one week - which is usually quite difficult due to the sector he is looking in. The system has provided customers with further insight into different job searching techniques.

Jobcentre Plus Advisor, Wales

As an Advisor we are always looking for new tools to enable us to make it easier for customers to find employment. MyWorkSearch has quickly become an 'Advisor favourite' due to the ease of referral and excellent customer feedback. The support from the team at MyWorkSearch is always very friendly and efficient and, despite the hundreds of referrals they receive, very professional at all times. I have had an opportunity to use the demo version of MyWorkSearch and found it to be very easy to use, I particularly like the tutorial videos that customers can access during their own time - many customers are not comfortable doing activities in a group setting so it's useful that they can do it from their own home and re-watch the videos as many times as they like.

Jobcentre Plus Advisor, Midlands

Customers say it was very helpful for their job search and workflow.

Jobcentre Plus Advisor, Wales

Feedback we get from our customers is very positive. They tell us they find it user-friendly, efficient and the self help videos are most helpful. I have no hesitation in recommending MyWorkSearch to our customers.

Jobcentre Plus Advisor, London

We have had some feedback from one of our customers we referred to your service. He says that it is the best thing the jobcentre has done for him and is really pleased with the internet site. Just thought I would let you know.

Jobcentre Plus Advisor, Midlands

So many jobseekers I see are unprepared for the tough jobs market. I really like the way MyWorkSearch helps my clients establish their priorities and effectively job search. My clients really like the way MyWorkSearch immediately finds them large numbers of relevant vacancies in their area.

Jobcentre Plus Advisor, South East

I have been speaking to one of my customers with Asperger (Syndrome) about MyWorkSearch and he is currently doing the 14 day free trial. I feel that this is something that is perfect for him as he will have the tools at his disposal to be able to identify at a quick glance what he has done and print reports etc. He gets very confused with the mass of information out there and due to the fact that on your website this is all filtered for him, he is so far finding it extremely helpful.

Jobcentre Plus Advisor, South East

Customers have found it extremely helpful in collating all the information that they need. The fact they can print reports and bring them in to their signings helps them immensely as well. With every customer I refer, I give them the 14 day free trial and have them sign the SL2 that then stays with me until their next signing when every single customer has then taken up the offer of the 12 months. Can't say better than that!

Jobcentre Plus Advisor, South East

I asked a customer for feedback regarding MyWorkSearch and he was very happy... he said that it was time well spent, also a great mixture and variety of applications.

Jobcentre Plus Advisor, South Coast

One of the customers I referred to MyWorkSearch said she found the programme really useful in organising her job search and was previously finding it a bit daunting in the face of all the different job search engines. All in all she found MyWorkSearch was a very useful tool that aided her getting back into employment.

Jobcentre Plus Advisor, South Coast

One of my customers said the MyWorkSearch programme really helped them with not only getting an interview but preparing for that interview and ultimately getting back into employment.

Jobcentre Plus Advisor, South Coast

It's a very interesting and impressive, excellent, informative tool for customers. I always recommend MyWorkSearch to our customers.

Jobcentre Plus Advisor, North West

I had a man in the other day that I saw face to face. He told me that when he started to use your website he thought he knew it all. He then said it became quickly apparent when he worked his way through the modules that he had a lot to learn. He is now getting invitations for interviews coming through thick and fast.

Jobcentre Plus Advisor, Midlands

I have used MyWorkSearch on a number of occasions especially with my customers from graduate backgrounds and those that have an extensive working background. From the customers I have sent forward, I have had positive feedback from this provision. The key messages coming back from my customers are that it is easy to use thanks to the layout and online tuition and also the fact you can use it from home whenever you want. They find it more helpful and beneficial than having to meet someone for a period of time and then having to arrange follow up meetings if they require further help like they have to do with other providers.

From my point of view as an advisor, I find the referral process very easy due to only having to fill one form in and the updates received back through Angela e.g. when they start etc.

Jobcentre Plus Advisor, North West

A professional up to-date resource, easy to navigate and catering for a number of executive industries.

Gemma Kirby - Jobcentre Plus Advisor

Customer Reviews on Review Centre

<http://www.reviewcentre.com/reviews249767.html>

MyWorkSearch is a very useful tool to assist with everything from applying for jobs using a CV to presentations sometimes required at the interview stage to the actual interview. Michael is a very honest and straight forward presenter so that everyone in his audience understands the subject. His webinars nearly always run over the allocated time which is great as to it means he cares enough to stay on answer questions; he always responds to emails in a timely manner so you don't have to wait long for a response.

Maureen Jacobs's Review - 16th Nov 2010

I have listen to Michael Buchan's web seminars on "Creating an Effective CV" and "How to Handle Difficult Interview Questions." Both have been incredibly useful, the advice is straight forward an easy to follow, the seminar also includes the option to submit questions throughout that Michael always answers. However, most importantly Michael gets you to think about your skills and past experiences and the most appropriate way to answer. Highly recommended and covers a wide range of useful information in an hour.

Jon Tilley's Review - 16th Nov 2010

I'd had help in a previous redundancy situation that had been funded by my employer as part of the termination package but it was extremely expensive and so I was grateful to be offered MyWorkSearch resources free of charge by the Jobcentre. I find the structure comprehensive, the tutorials both remind and re-train and are pitched at a level that is supportive without being condescending. The most beneficial aspects to me have been the recent 'webinar' and I gained valuable insight and tips on interview skills, presentation, awkward questions etc.

Camberwellguy's Review - 15th Nov 2010

After reading numerous books on the subject of trying to find a new role after redundancy and seeing so much "clutter" on the internet it is nice to report on a site that captures what you need in a nice complete package. The site is easy to navigate, and the technology works. Michael has a very professional manner, and the experience is very much like having a presentation in your front room. There is the ability to ask questions during the presentation through an e-mail type operation, which if there is not enough time to answer Michael does answer post the presentation. The presentation lasts around 60-75 minutes and Michael does send a copy of the presentation some 24-48 hours afterwards. I have made a number of changes to my approach post these series of webinars , and all of them are very positive. I would very much recommend this service.

Porter12's Review - 24th Nov 2010

Customer Reviews on LinkedIN

<http://www.linkedin.co.uk>

Attending Michael's webinars was the first time I have used the technology and in all I attended three; Creating a CV, Successful Presentations and Writing Profiles. In all three I was impressed with the comprehensive way in which Michael presented the information based on his own relevant experience, using real situations and before and after examples. I am still using his techniques and promoting them with my friends and colleagues. I strongly recommend Michael Buchan's webinars and best of all I have recently found my own dream job and at the age of 61! Sincere thanks to Michael and the team at MyWorkSearch.

Phil Williams' Review – LinkedIN (<http://www.linkedin.com/profile/view?id=619175>)

Industry Feedback

As one of the largest providers to HR departments and Chief Executives in the UK we can see at first hand the turmoil caused by the recession. MyWorkSearch provides a way for responsible employers to mitigate the personal impact caused by downsizing and redundancies. MyWorkSearch provides the comprehensive assistance that job-seekers require; it is accessible and practical whilst also being highly affordable. Thomas International are delighted to partner and provide the psychometric profiles for Career Guidance in MyWorkSearch and thoroughly recommend the service to UK employers.

Martin Reed, Chief Executive, Thomas International

As the largest job board business in the UK, Totaljobs Group has its finger on the pulse of the UK recruitment market. We know there are many jobs advertised at any one time, even in the current climate, however there is significantly increased competition amongst jobseekers for every vacancy. This software is precisely what jobseekers need at present. It provides them with the in-depth job-search information and tools that give them a competitive edge in their job-search that helps them secure their new job faster.

Rob Perkins, Founder and CEO, Totaljobs Group

MyWorkSearch provided Mouchel with the tools and information we needed to support those affected by organisational change. The site is rich in both advice and knowledge, and has many interactive features. It has allowed us to support our employees, who are based all over the country, and allow them to access the tools they need to help them to move into a new role or career.

Nisha Rabheru, Mouchel

I very much enjoyed the webinar and I found it to be a very useful personal and professional development tool.

Gail Dunn, HR Professional, Plymouth University

Having operated in the market for over 16 years we know the value of new technology that provides efficiencies to delivery. Through working with MyWorkSearch, our Advisers strengthen their relationship with our customers delivering a high level of customer service.

James Clements Smith, Managing Director, Prevista

It was clear from the very start that the tight margins on the Work Programme meant we needed to take an innovative approach to delivery. Just increasing advisor numbers would have been ruinous. MyWorkSearch will be our way of increasing productivity per advisor.

John Govett, Group Chief Executive, Ixion

I have just completed the training on MyWorkSearch and I think it is fantastic. I have been in this industry for 15 years and I wish I'd had something like this before.

Adam Bain, Head of Programmes, Ixion

Both the changes in our learner's mind-set, to take ownership of their job-search process, and the insight provided by the excellent reporting tools, have resulted in an increase in usage and uptake in a very short space of time. That combined with the additional benefits of improved overall business performance that the MyWorkSearch system brings, is extremely encouraging.

Anne Draper, Group Training Manager, Ixion